

Category 3 - Commercial - Off - The Shelf (COTS) Software

Illustration of Percentage Applications: If the MSRP for a unit is \$1,000.00 and the applicable percentage is 80.00%, the net price is \$800.00 (\$1,000.00 x .80)

Contractor: Digital Intelligence Systems Corporation			
Manufacturer: Symantec	Windows O/S	MAC O/S	LINUX O/S
State % of MSRP	92.00%	90.00%	90.00%
Installation Service per Desktop	10.00%	10.00%	7.00%
Stand Alone Upgrade to 24x7, 1 year Manufacturer Warranty per Unit	N/A	N/A	N/A
Stand Alone Post Warranty Maintenance (PWM), Normal State Hours per Unit			
1st Year PWM	N/A	N/A	N/A
2nd Year PWM	N/A	N/A	N/A
3rd Year PWM	N/A	N/A	N/A
Stand Alone Post Warranty Maintenance (PWM), 24 x 7 per Unit			
1st Year PWM	N/A	N/A	N/A
2nd Year PWM	N/A	N/A	N/A
3rd Year PWM	N/A	N/A	N/A

Education % of MSRP	70.00%	72.00%	85.00%
Installation Service per Desktop	15.00%	15.00%	7.00%
Stand Alone Upgrade to 24x7, 1 year Manufacturer Warranty per Unit	N/A	N/A	N/A
Stand Alone Post Warranty Maintenance (PWM), Normal State Hours per Unit			
1st Year PWM	N/A	N/A	N/A
2nd Year PWM	N/A	N/A	N/A
3rd Year PWM	N/A	N/A	N/A
Stand Alone Post Warranty Maintenance (PWM), 24 x 7 per Unit			
1st Year PWM	N/A	N/A	N/A
2nd Year PWM	N/A	N/A	N/A
3rd Year PWM	N/A	N/A	N/A